



POLICIES AND OPERATION GUIDELINES

All About Parties takes great pride in providing you with the best experience for your event, party, festival, or gathering. We accomplish this through our high quality customer service, knowledge of our vast assortment of products, and a commitment to safety.

Safety is our primary concern! All About Parties reserves the right to refuse setup and early removal at any event that has the potential to cause damage to its equipment and/or event attendees. That is why it is important for you to review all of these policies and guidelines.

Cleanliness

Cleanliness goes hand in hand with safety as one of the most important items to us. We clean every piece of equipment after every use. If for some reason a unit gets scheduled for delivery before we can clean it at our facilities we will come prepared to clean it on site.

Knowledge

Knowledge is Key, Knowledge is Power, and Knowing is Half the Battle. We believe that the more you know about our equipment and the more we know about your event the better. We want you to feel comfortable with the equipment you are going to rent. We will ask you numerous questions to guarantee we match you with the equipment you are looking for. If for any reason you are uncertain about anything that will be happening on the day of your event do not hesitate to contact us.

Deposits

A deposit of \$20 is required for any order of \$299 or less and 10% if your order is \$300 or more. Most deposits will be taken at time of order unless other arrangements have been agreed upon. For your convenience, we accept MasterCard, Visa, American Express, Discover, Cash, Money Order, or Business Check (**Sorry No Personal Checks**). **Any outstanding balance, not paid in advance, will be collected by the All About Parties Representative prior to setting up any equipment.**

Cancellations

Cancellations can be made up to four (4) business days prior to an event without penalty. Any cancellation within four (4) days of your event will cause your deposit to remain non-refundable. That deposit can be applied to another rental within six (6) months. Once the equipment is set up, balance is due in full and no refund will be given.

If, on the day of your rental, rain, high winds or other inclement weather is predicted you will be given the option to cancel or reschedule your rental at no cost. However, if we are in agreement that it is safe to set up and the weather changes and you can't use the equipment, there are no refunds.



Liability and Insurance

All About Parties is insured for our joint protection. Please feel free to ask for a copy of our Certificate of Insurance. On the day of your event, your signature will be required on our Equipment Rental Agreement, Release & Assumption of Risk. In certain instances, an additional Waiver of Liability may be required for event participants. Please download and/or review these documents prior to your event and contact us if you have any questions.

Taxes

In accordance with state/local laws, we charge sales tax on all rentals. If you are a non-profit organization and can provide us with proof of your current tax-exempt status we will not charge you taxes.

Delivery

Our price includes set up and pick up of all our inflatable equipment. If you are outside of our standard delivery areas as noted below, there will be an additional delivery charge:

North – Tangerine

West – Tucson Mountains / Camino Verde

South – Hughes Access Road

East – Houghton

There is also a delivery charge for items such as concession machines, carnival games, tables, and chairs if they are rented without an inflatable. The delivery fee is based on the size of your order and location of delivery. Please call us for details.

Setting Up

Depending on the equipment you ordered we will need about 25-45 minutes per piece to set up and review the safety guidelines with you. We may arrive from a half hour to three hours before the start of your party or event. This delivery window will be discussed with you during our confirmation call before your party or event.

Inflatables

All About Parties has one of the largest selections of inflatable equipment in Tucson. On our website you can find the actual unit size, the area required to accommodate the unit, how many people are allowed on the unit at one time, the rental rate of the unit, and a brief description. Next to each item on the website you will find an order now button which will take you through the steps to order the unit you like for your party. Here is an example of what an item looks like on the website.



Disney Princess Modular



Capacity: Max 10 Kids



Rental Rate: \$80*



Unit Size: 13'x13'x14'H

*** Includes up to 6 hours**

\$10 for each add'l hour



Req'd Area: 15'x15'x15'H

This Disney Princess Themed Bounce has Snow White, Aurora, Cinderella, Jasmine, and Belle on it. Perfect for your little princess to have fun with all her friends.

[Order Now](#)

All of our inflatables require one electrical outlet unless otherwise noted in the description. If power is not available to use we can provide a generator for a small fee.

What To Do When the Unexpected Happens

When you rent an inflatable, you're in charge! Inflatables are fun and easy to watch, but occasionally you might have issues. If something goes wrong, call us first and we will help you try these suggestions to get back on track.

Loss of Power

If the inflatable loses power, don't panic! Help those inside exit the unit quickly but don't scare them- most inflatables have enough air in them to sink gently to the ground, making it tricky to walk but a soft landing. There is usually plenty of air for breathing coming through the unit's windows. A person is more likely to hurt themselves in a panic than they are to get injured by the inflatable itself.

The person supervising the unit should immediately check to make sure the blower hasn't been turned off or unplugged. Check extension cords as well. Turn the blower back on and the unit will quickly re-inflate.

If everything is still plugged in and turned on, check your fuse box or breaker box. If the breaker has been tripped, see what else is on that same circuit before turning it back on. The circuit is overloaded. Either unplug other items on the same circuit or plug the inflatable into a different outlet on a different circuit.

If none of the above solutions work call us immediately and we will come back out to assess and fix the problem.



Inclement Weather

Wind

Winds can be dangerous. Most inflatables carry a notice saying they must be deflated when the winds exceed 15-25 mph. How do you know how much 15-25 mph is? The following wind observation table was compiled by the [US National Weather Service](http://www.noaa.gov).

Wind Speed (MPH)	Wind Effects Observed on Land	Terms Used in NWS Forecasts
0-1	Calm; smoke rises vertically.	Calm
1-3	Direction of wind shown by smoke drift, but not by wind vanes.	Light
4-7	Wind felt on face, leaves rustle, ordinary vane moved by wind.	Light
8-12	Leaves and small twigs in constant motion; wind extends light flag.	Gentle
13-18	Raises dust and loose paper; small branches are moved.	Moderate
19-24	Small trees in leaf begin to sway; crested wavelets form on inland waters.	Fresh
25-31	Large branches in motion; whistling heard in telephone wires; umbrellas used with difficulty.	Strong
32-38	Whole trees in motion; inconvenience felt walking against the wind.	Strong

When conditions hit the 25-31 MPH zone, have all children exit the inflatable and turn the power to the blower off. If at any time you notice the wind starting to lift the inflatable off the ground, clear the unit of riders and turn it off until the wind subsides.

Rain

Do not use the inflatable in rainy conditions. Wet vinyl is slippery and children are more likely to fall and knock into each other. Using an inflatable when it is wet may cause damage to the unit and you will be responsible for the cost of repairs.

In light rain, leave the unit up and the blower running as the air pressure prevents too much water from getting into the base. If the rain looks like it's going to last a while or be heavy:

- Turn the power off
- Remove the blower from the unit and take indoors or to a covered area

Once the rain subsides reattach the blower and inflate the unit. Once inflated, dry the jumping area completely before allowing and children back into the inflatable.

All About Parties cannot be held liable for injuries or damage that occur by your choosing not to observe the "Inclement Weather Guidelines".



Safety Guidelines

You agree to have at least one (1) person of average strength per inflatable at all times. This person will be responsible for operation of the ride.

You are responsible for posting the rules below and enforcing them through the entire time you have the equipment – including before and after the actual hours of your event.

All occupants (jumpers) must remove their shoes before entering unit. No flip flops.

Only occupants of the same size should be allowed in the unit at the same time. The Bounce houses are *not* recommended for persons weighing more than 200 pounds Total approximate weight in the bounce house *must* be limited to 400 pounds. Small Children (aged 3-5): 8-10 Medium Children (aged 6-9): 4-8 Large/Older Children (aged 10-14): 1-2

Occupants must remove eye glasses, dangling jewelry, cell phones, and belts with sharp accents.

No climbing, hanging or pulling on the nets, sides, top, or back of the units. No roughhousing or horseplay in, on or around the unit.

Performing flips, summersaults, cartwheels and the like can cause serious injury in any inflatable so are prohibited.

Keep all pets away from the units.

Please do not tape or fasten anything to the unit.

When using the slide, one person at a time, sliding feet first in the seated position (**NOT ON STOMACH**) is required.

NO FOOD, DRINKS, CANDY, SILLY STRING OR SHARP OBJECTS in or around the unit at any time.

You agree to be responsible for any damage to All About Parties equipment if damage is incurred while the equipment is in your possession you may incur a fee to fix the equipment up to the cost of replacement if equipment cannot be fixed.

Please note that in the event of an emergency or problems with equipment, you should call All About Parties at (520) 624-8111 immediately.